

GUEST HOUSE CARE

PROFESSIONAL
EMERGENCY
ASSISTANCE FOR
YOUR
ACCOMMODATION

- ✓ Location Services
- ✓ Multilingual Support
- ✓ 24/7 Coverage

www.imergencies.com



Keeping Your Guests Safe, So You Don't Have To Worry

When guests stay at your property, feeling safe is just as important as feeling comfortable. With iMergencies, your guests can speak immediately to our emergency team if something serious happens during their stay. Whether it's a medical emergency, a fall, getting lost, or being the victim of a crime, we assess the situation and coordinate with the Portuguese authorities (112) to ensure the right help reaches them quickly.

For you as a host, this service takes the weight off your shoulders. You don't need to be on call day or night or worry about handling emergencies yourself.

Price and How to Subscribe

Option 1 – Guest Subscription

Guests subscribe directly for **€14.80 per week** via our form: <https://mis.ecde.org/crm/public/members/new.php>

They receive access to the iMergencies app and are securely registered in our system.

Advantages:

- The guest manages everything themselves.
- In an emergency, we instantly know who they are and where they are.

Option 2 – Host-Provided Cover

You include iMergencies as part of your accommodation package.

Pricing:

- One annual Silver Subscription
- €30 per adult guest capacity per room
- Children and young people up to 21 are free

Example:

- Guesthouse with 3 double rooms (2 adults per room):
- Subscription: €83.50 per year
 - Guest capacity charge: €180 per year

Advantages:

- Everything is handled for your guests.
- You receive reusable guesthouse cards with our emergency contact numbers for your guests

Benefits

- Shows guests that their safety and wellbeing matter.
- Increases peace of mind, guest satisfaction, repeat bookings, and positive reviews.
- Available across mainland Portugal, Madeira, and the Azores.
- Multilingual support: **Portuguese, English, French, German, Dutch, and Spanish.**

Next steps?

Tell us the type of accommodation you have, the number of rooms, and your guest capacity, and we'll create a tailored solution for your business.