



Our tourist options explained



24/7 emergency assistance across Portugal (mainland, Madeira & the Azores).



We speak Portuguese, English, French, Dutch, German and Spanish.



www.imergencies.com



Prices from: **€14.80 per week**

Portugal is one of the most visited countries in the world, and it is easy to see why. Most visits pass without a problem, but it is reassuring to know who to contact if something unexpected happens.

With iMergencies, you have a multilingual emergency support team available **24 hours a day, 365 days a year, throughout mainland Portugal, Madeira and the Azores.**

ONE CONTACT WHEN YOU NEED HELP

When something goes wrong in an unfamiliar country, even a straightforward situation can suddenly feel difficult.

Who should you call? How do you explain where you are? Will the person answering understand you?

With iMergencies, you do not need to work all of that out on your own. Contact us and tell us what has happened. We will help coordinate the right assistance for you, wherever you are in Portugal.

Depending on the situation, this may mean contacting **112**, another Portuguese emergency service or one of the emergency contacts you have provided.

Our team can assist in situations such as:

- A medical emergency or sudden illness
- A fall or injury
- A car accident
- Becoming lost, confused or disorientated
- A crime-related incident
- A fire
- Another urgent situation in which you need assistance

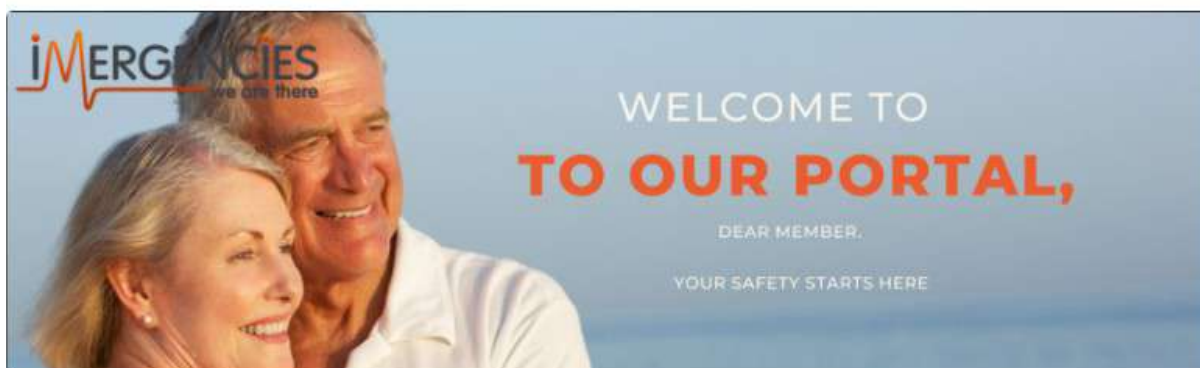
PICK THE OPTION THAT SUITS YOUR VISIT

 SHORT STAYS €14.80 per person, per week  Ideal for holidays and shorter visits.	 LONGER OR REGULAR STAYS From €83.50* per person, per year  Ideal if you spend longer periods in Portugal or visit more than once a year.
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* Price per person, per year.

**Choose from our Silver, Gold or Platinum packages. Visit the Packages section on our website for full details, benefits and pricing.*

YOUR IMPORTANT INFORMATION, READY WHEN IT IS NEEDED



An emergency is not the time to search for an address, look for an insurance number or try to remember important medical details.

Before your trip, you can add useful information to your secure iMergencies file through the **Member Portal**. You decide what information you would like us to have available.

This could include:

- Important medical information
- Your accommodation or holiday home address
- Emergency contacts
- Key holder or key safe details
- Directions to a property that may be difficult to find
- Vehicle and insurance details
- Information about pets travelling or staying with you
- Anything else that could help us assist you

Having this information ready means less time spent searching for details or answering questions during a stressful situation.

It allows our team to understand your circumstances more quickly and focus on getting you the right help.

TURN YOUR PHONE INTO AN EMERGENCY BUTTON

iMERGENCIES
we are there

YOUR EMERGENCY SUPPORT, ALWAYS WITH YOU

The iMergencies SOS App is **FREE** with every Silver, Gold, Platinum and Tourist Membership.

- Double-press the SOS button to get help**
- 1** **1st press:** Sends your GPS location and emergency information to our Emergency Coordination Centre.
- 2** **2nd press:** Confirms you need help and automatically calls our Emergency Coordination Centre.

24/7 emergency assistance across mainland Portugal, Madeira and the Azores.

No language barriers. We speak Portuguese, English, Dutch, French, German and Spanish.

Download on the App Store GET IT ON Google Play

Download today on iPhone and Android

www.imergencies.com

INCLUDED WITH YOUR MEMBERSHIP

iMERGENCIES
we are there

Catherine Forteath

O positivo PT en_US

Date of Birth
12/04/1951

PIN
2471

Your subscription ends at: 25/04/2027

SOS

EMERGENCY BUTTON ACTIVE
IN CASE OF EMERGENCY PRESS SOS-BUTTON

Your subscription includes access to the **iMergencies SOS app**.

If you need emergency assistance, open the app and press the SOS button. After you confirm that you need help, the app sends your current location and identification details to our 24/7 emergency team and connects you directly to us.

Because we already have access to the emergency information you chose to add to your secure iMergencies file, you do not have to explain everything from the beginning. We can quickly see **who you are, where you are and any important information that may help us assist you.**

This is particularly useful when you are travelling and may not know your exact address or be able to explain precisely where you are.

DON'T SPEAK PORTUGUESE? THAT'S OK.

When something goes wrong on holiday, knowing who to contact or how to explain what has happened can be difficult, especially if you don't speak Portuguese. Our multilingual team is here to make things easier, helping you communicate, understand what is happening and get the right assistance when you need it.

Our team can assist you in:

🇵🇹 Portuguese | 🇬🇧 English | 🇫🇷 French | 🇳🇱 Dutch | 🇩🇪 German | 🇪🇸 Spanish

TRAVELLING AROUND PORTUGAL BY MOTORHOME?



You do not need a fixed address to use iMergencies.

If you are travelling by **motorhome** or moving between different places during your stay, simply let us know when you register. Add your vehicle and insurance details, emergency contacts and any other information that could be useful if you need our help while you are on the road.

In an emergency, press the SOS button in the **iMergencies app**. Your location is sent directly to our team, so we know where you are and can coordinate the right assistance, even if you do not know your exact address.

GETTING STARTED IS SIMPLE



1



Complete the subscription form

Click the orange **"Sign Up Here"** button at the top right of our website.

2



Pick the option for your stay

€14.80 per person, per week for short stays, or from **€83.50** per person, per year for longer or regular visits.

3



Add your details

Add your contact details and the emergency information you would like us to have if you need our help.

4



We review your registration

We check your details, contact you if anything else is needed and send you the available payment options.

5



Activate your service

Once payment is confirmed, your subscription is activated, giving you access to our **24/7 emergency line**, **Member Portal** and **SOS app**.



That's it. You're all set.

Enjoy your time in Portugal knowing that, if you need emergency assistance, we are only a call or tap away.

